

South Carolina Tour de Cure FAQ



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Fundraising/Registration

I see this ride has a \$200 fundraising minimum. Can I still ride if I don't raise that amount?

The purpose of the Tour de Cure is to raise funds to stop diabetes. Everyone must meet or surpass their individual fundraising minimum in order to participate. Fundraising is actually very easy if you use the tools we have provided for you (online Tour Center, Facebook App, Mobile Phone App, sample letters, etc.). If you are having trouble fundraising, make sure to contact us with plenty of time before the ride so we can help you surpass your goal!

My family is riding with me and we are nervous about fundraising. Can we do group fundraising?

Yes, you can certainly fundraise together and we are happy to help you with ideas and support. However, each person must have their fundraising minimum in their name at packet pickup in order to prevent confusion. Please do your best to split up donors so that each person has funds in their name.

Can funds that have been raised online be transferred to another rider?

Registration fees are non-refundable and non-transferable. Funds raised towards fundraising minimums can be transferred only when a donor mistake has been made. For example, if a family has several riders riding and a relative accidentally donates to the wrong family member who has already passed their fundraising minimum, instead of to the family member who needed it. Please note that funds cannot be transferred from people who are unable to ride to those riding.

Can I register the day of the event?

Yes, you can register the day of the ride. Just make sure to bring your preferred form of payment for the registration fee (\$25) and the fundraising minimum (\$200) and we will help you get registered.

Teams

I want to start a team of riders. How do the team fundraising goals work?

The team fundraising goal is something your team is striving for. It is in no way binding. Set it high and strive for it! What matters for ride eligibility is that riders each achieve their fundraising minimum as individuals in order to participate. So if your team strives for \$5,000 and only raises \$4,500, that is ok. Riders who each raised their individual fundraising minimums are still riding with us! This way, if you have one person on the team who doesn't meet their individual minimum, it doesn't keep the whole team from riding. And remember, goals are different than minimums. If you set a goal of \$1000 as an individual and only raise \$500, you are still riding – the minimums are for individuals.

Why be a part of a team if the fundraising minimums are individual?

Teams are more fun! They compete for incentives, they can earn team tents to hang out in during the party on event day and they can earn trophies and bragging rights. Many teams do extra things like team training rides, team shirts or jerseys, and team fundraising. Corporate teams are a great way to create camaraderie among employees while getting healthy and creating a presence in the community.

Can my corporate team include more than employees?

YES! Invite employees, family, friends, clients, vendors, etc. The team is for everyone connected to your company in some way.

Thank You Gifts

I tried to order my thank you gift and it says I need a certificate number and authorization code. What do I do?

Thank you gifts are sent out after the ride. Everyone has until June 30th to raise funds that apply towards Thank You Gifts. ADA staff will email you your certificate number and authorization code in Mid July, along with instructions on how to order your gift.

Routes

Can I change my route choice?

Yes! You can change your route at any time, even on event day. If you decide to change your route before event day, please notify us by May 28th by emailing Christina at cbickley@diabetes.org. This helps us prepare for appropriate supplies at rest stops. Otherwise, you can make a game day decision on event day. Just come by registration to switch out your wristband and let the staff/volunteers know.

I can't decide between two routes. Can I decide on event day after I have started riding?

Yes, one of the great things about Tour de Cure is the fact that the routes are built on top of one another to allow for ultimate flexibility. Just make sure you have both maps with you to reference if you need to!

Are the routes available online?

Yes, route maps (both .pdf copies and electronic files) have been posted online at www.sctourdecure.com.

Day-Of Event Details

What happens if it's raining on the day of the event?

We ride rain or shine! Pack rain gear just in case and don't let cloudy skies stop you in the fight against diabetes! Of course your safety is our first priority so we will inform you if severe rain or lightning forces a delay or closes a route.

What is the address of the starting line location?

Robert Mills House – 1616 Blanding St, Columbia SC 29201

What time does each route start?

100-mile starts at 7:30 am

65-mile starts at 8:30 am

35-mile starts at 9:30 am

15-mile starts at 10:30 am

5-mile starts at 11:30 am

Stationary start times - please refer to time slot you should have reserved online.

Do I have to wear a helmet?

YES!, all riders MUST wear a helmet to participate in the ride, regardless of age.

Where do I park?

Parking is available in several locations around the Robert Mills House. Please check out the [PARKING MAP](#). All Champions will have VIP parking at the Robert Mills House and is labeled on the map.

Offline Donations (Cash, Checks, Matching Gifts)

I sent in offline donations (checks, cash, matching gift forms) to the office but they haven't posted to my name online yet. Why?

All offline donations (checks, cash and matching gifts) that are mailed or turned in to the local ADA office will not appear automatically on your web page. To see them reflected in your online total, you will need to enter them manually. To do so, log in to MY TOUR CENTER, click on "Progress" at the top, and then "Enter Check/Cash Donations" on the right side of screen. Here you will add the donation details.

Packet Pickup

When and where is packet pickup?

The early packet pick-up times are as follows:

- May 29th **Tin Roof Vista** 5:00pm – 8:00pm
1022 Senate St, Columbia, SC 29201 (803) 771-1558

**Fundraising minimum must be met and [waiver forms](#) must be signed and presented to pick up rider packet. You can download a copy at www.sctourdecure.com to have ready at pick up. We will also have copies available at registration.

Can I pick up my packet the morning of the ride?

Yes but please make sure you give yourself plenty of time to park, pick up your packet and be in ready to ride at the start time of your route.

Red Riders

I am a Red Rider (rider with diabetes). How and when do I get my jersey?

Red Riders are given their Red Rider jerseys at packet pickup. The sizing is based on the size that you selected during registration. If you need to change or verify your size, email Christina at cbickley@diabetes.org

I have prediabetes. Will I get a Red Rider jersey?

No. Red Rider jerseys are only for people who ride with diabetes. As a person with prediabetes, you are doing a great job of trying to prevent diabetes by riding your bike with us – thank you! Because you do not have diabetes and the jersey says “I Ride With Diabetes,” you will not receive one.

Where can I meet other Red Riders?

If you are not a part of a team, we encourage you to join Team Red. Team Red is a team for all people who are passionate about stopping diabetes and don't have a team already. Your friends and family are welcome to join you on this team. If you want to join Team Red, please email Christina at cbickley@diabetes.org

Another great place for all Red Riders, regardless of team status, to network is in the Lexington Medical Center Red Rider VIP Tent on event day. Stop by to take advantage of a few fun perks!