



We are excited to welcome you for the ride of your life! Staff will be intermittently checking email when possible during set up, but in the meantime we have listed some helpful FAQs & information below that might answer your immediate questions. Please also check www.diabetes.org/tourdecureatl for additional information.

Q: Is Registration still open and how much is it?

A: Registration fees apply to cyclists only. All walkers and runners will receive waived registration for the 2019 Tour. **Registration fees are non-refundable and do not count toward your fundraising minimum.** Online registration is \$25 and open until Thursday, April 25. It will be unavailable Friday, April 26 & Saturday, April 27, however walk-up registration for \$35 will be available at the Registration tent on Saturday. **You will also be responsible for the \$200 minimum upon registration on Saturday.**

Q: I've done most of my fundraising in these last couple of days before the ride and you guys aren't in the office – how will you know??!

A: If you have raised online funds in the last day or two leading up to the ride to meet your minimum or a milestone **\$200** for participant t-shirt, it may not be reflected on the reports the Registration volunteers have. However, we have a solutions tent where a staff member will be able to check in on your live amount to ensure you are able to get your bib/shirt (if you've raised your \$200 minimum)

Q: Where do I send in cash/checks?

A: You can turn in your cash/checks in at the Registration tent before your ride. At this late stage, this is the preferred method over snail mail to be sure our team has an accurate total at the check-in tent. However, if you'd rather mail them, send to the below address. If you mail in the donation, make sure to include a note with your name to ensure we credit it towards your fundraising.

American Diabetes Association
Attn: Tour de Cure
233 Peachtree Street NE
Suite 2225
Atlanta, GA 30303

Q: The website doesn't seem to be working or is giving me an error message.

A: You are probably using an outdated browser like Internet Explorer. Try using Chrome or Mozilla Firefox to prevent errors. You can also delete your cookies and your cache which might help. If you continue to have trouble, call the support line at (703)549-1500 x1438. Support Specialists are available Mon-Fri 9am - 5pm (EST), except holidays.

Q: I see this event has a fundraising minimum. Can I still ride if I don't raise that amount?

A: **The purpose of the Tour de Cure is to raise funds to stop diabetes. Everyone must meet or surpass their individual fundraising minimum of \$200 for cyclist, \$100 for walk/runners and \$50 for children under 12 in order to participate.** Fundraising is actually very easy if you use the tools we have provided for you (online Tour Center, Facebook App, Mobile Phone App, Fundraising Guide, sample letters, etc.).



Q: Can I change my route choice?

A: Yes! You can change your route on event day; just make sure you tell us at registration. It is imperative you go to registration if you have changed your initial route choice so our team knows where you are in the event of an emergency.

Q: I sent in offline donations (checks, cash, and/or matching gift forms) to the office but they haven't posted to my name online yet. Why?

A: The ADA uses a different software for online donations (what you see) and our internal accounting system. In order for your offline gifts to appear online where you would see them, someone must enter them by hand. We ask that you do that yourself (Click on ENTER DONATION in your Tour Center). Important: if you enter a donation but do not turn it in in advance of the ride, it will not show on our reports. You may enter your donations online and bring those donations with you to turn in.

Q: What if it rains?

A: We ride rain or shine! Pack rain gear just in case and don't let a little water stop you in the fight against diabetes! Check the weather.com & accuweather.com for forecasts, & check your email for any major weather-related event updates.

Q: Where can I find a map of the ride and rest stops?

A: Here there are links to each route on RideWithGPS

http://main.diabetes.org/site/TR?pg=informational&fr_id=12758&type=fr_informational&sid=24656

Q: What time does my ride leave/what time do I check in?

A: Visit diabetes.org/tourat to view a route chart, just scroll down!

Q: Will lunch be provided?

A: Yes! We have breakfast and lunch provided free for riders and volunteers. Riders will show their bib and Volunteer shirts will indicate to ADA Café tent volunteers that your meal is free. Vendors will receive lunch tickets at check in. All guests and spectators can pay \$5 with cash or card for breakfast or lunch. There will also be water, Gatorade, snacks and Coca-Cola (for diabetes-related emergencies) at all rest stops.

Breakfast and Coffee: Jason's Deli & Panera Bread

Lunch: Jason's Deli

King of Pops will also be on hand, providing delicious Pops for \$5

Q: Is the event family friendly?

A: Yes! There is also a Kid Zone with inflatables, crafts, slime making show and more!

Q: Is the event ADA (handicapable) friendly?

A: Yes, we have ADA accessible restrooms at the festival site and at several of the rest stops.

Q: What's the deal with Recognition gifts?

A: New this year, day of the event t-shirts are only available to those participants that raise \$200 or more additionally, Living Red participants may choose a jersey or strider tech top.

Awards are cumulative. Participants must reach the fundraising level 21 days prior to event to receive gift at event. Fundraising within 3 weeks of the event as well as post event and \$2500+ levels will



receive recognition gifts post event. Participants must raise \$500 in order to qualify for the jersey/vest option, and \$1000 for the Champion jersey or windbreaker, \$5000+ District Jersey, \$10,000+ A trip to the 2020 Wine Country Tour de Cure (gifts are cumulative.)

Q: I can't figure out how to get into my Tour Center

A: Click here to log in: http://main.diabetes.org/site/SPageServer?pagename=TC_tourcenter

Q: I or someone I know wants to volunteer

A: Email shillfrazier@diabetes.org or call 404-320-7100, x3082. If we receive the email or call in time, we can reply with further instruction. However, our staff will not be readily available by email or phone on Friday, April 26 so volunteers are welcome to show up unannounced and check in at the Volunteer Check In tent near Registration. There is plenty to help with!! All volunteers receive free meal & free shirt 😊

Additional Information:

What's New:

This year our participants and volunteers will utilize passports when stopping by Vendor/Sponsors booths.

How it Works:

- Participants/ Volunteers are given a passport at check-in
- Sponsors/ Vendors will check off their logo as each participant visits their booth
- Passports are dropped in passport collection containers
- Gifts are raffle drawn throughout the day for passports

Post-Ride/Walk/Run Festival: There will be a live band, Wellness Village, giveaways, screenings, chair massage, Diabetes resources, activities and so much more!

Kids Zone: This year our Kids Zone is Sponsored by Walgreens featuring; face painting, Star Wars Characters, Slime Making with Big Thinkers Science Exploration, kid's games, face painting, activities and more.

Champions Area/ Living Red Area: The Champion/ Living Red Area is sponsored by Estes Heating and Air Service will feature; Massage, Champion/ Living Red gifts, Nadi healthy beverages and much more.

Beer Garden: Participants raising \$200+ earn an access to our Beer Garden- Must be 21 years Old.

Our friends from King of Pops will be bringing their all-natural, handcrafted Pops to Tour de Cure! All Pops will be \$5, 25% of the sales benefit Tour de Cure!



Parking:

NOTE: Because Stone Mountain is a state park, there is a \$20 admission fee per car. We have worked out a special deal for our participants, and *each car entering Stone Mountain Park for Tour de Cure on 4/27 will be responsible for a discounted \$10 admission fee. At the entrance gate mention "Tour de Cure" and your parking discount will be applied. This grants you access to the park for the full day, so make plans to check out all of the attractions around Stone Mountain for the rest of the day! Visit their website to view all activities: www.stonemountainpark.com.*

Directions

**Stone Mountain Park (Twin Oaks Lot)
1000 Robert E Lee Blvd
Stone Mountain Georgia, Georgia 30083**

GPS Navigation Systems

1000 Robert E. Lee Blvd Stone Mountain, GA 30083.

Alternative address: US Highway 78 East, Exit 8, Stone Mountain, GA 30087

From Downtown/Midtown Atlanta

Take 10th St NE and Monroe Dr NE to Ponce De Leon Ave NE. Follow Ponce De Leon Ave NE and US-78 E to E Ponce De Leon Ave. take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park.

From Downtown Atlanta (via I-20)

Take I-20 East to I-285 North. Once on I-285 North, take Exit 39B, the U.S. Hwy 78 East (Snellville/Athens) exit. Travel 7.7 miles and take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park.

From Dahlonega/Cumming/Alpharetta (via GA 400)

Take GA 400 South to I-285 East. Once on I-285 East, go past I-85 to Exit 39B, the U.S. Hwy 78 East (Snellville/Athens) exit. Travel 7.7 miles and take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park.

From Snellville/Athens (via U.S. Hwy 78)

Take U.S. Highway 78 West. After crossing the overpass above East/West Park Place Blvd. near the Stone Mountain Tennis Center, exit to the left at the Stone Mountain Park Main Entrance, exit 8. Follow this exit ramp cautiously around long curve to the East Gate entrance of Stone Mountain Park.

From Augusta and South Carolina (via I-20)

Take I-20 West to I-285 North. Once on I-285 North, take Exit 39B, the U.S. Hwy 78 East (Snellville/Athens) exit. Travel 7.7 miles and take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park.



From Birmingham, Alabama (via I-20)

Take I-20 East through Downtown Atlanta. After passing through downtown Atlanta, continue on I-20 East to I-285 North. Once on I-285 North, take Exit 39B, the U.S. Hwy 78 East (Snellville/Athens) exit. Travel 7.7 miles and take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park.

From Hartsfield-Jackson International Airport

When exiting the Airport, follow signs to I-285. When you get to I-285, take I-285 East (towards Augusta). Follow I-285 to exit 39-B, the U.S. Hwy 78 East (Snellville/Athens) exit. Travel 7.7 miles and take exit 8, the Stone Mountain Park Main Entrance. Follow the exit ramp to the East Gate entrance of Stone Mountain Park

Park Map



PARK ATTRACTIONS: Due to the Park's size, there is a separate map and schedule of the Park's paid attractions. This map is available at the Main Ticket Plaza entrance (G-9), at the Summit Skyride Plaza ticket booth (G-8) and at Memorial Hall (G-8). Attractions operate on a seasonal schedule and operating hours vary.